

# CELSIUS Workshop: Becoming a more customer oriented company - History and lessons learnt

---

Welcome to one of the CELSIUS workshops!

This is a presentation by Peter Öhman, Head of Unit Market and Sales, Göteborg Energi during the CELSIUS Workshop "Future challenges and showcases of good solutions" in Gothenburg, 2016.04.05-06.

# CELSIUS Workshop: Becoming a more customer oriented company through Comfort Agreements

---

Welcome to one of the CELSIUS workshops!

This is a presentation by Max Thun, Product Engineer, Energy Services, Göteborg Energi during the CELSIUS Workshop "Future challenges and showcases of good solutions" in Gothenburg, 2016.04.05-06.